



THE STATE
of **ALASKA**
GOVERNOR MIKE DUNLEAVY

Department of
Health and Social Services

OFFICER OF THE COMMISSIONER
Medicaid Program Integrity

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Dear Alaska Medicaid Provider,

In response to the earthquake on November 30, 2018, the Department of Health and Social Services (DHSS) is granting service delivery flexibility and administrative relief to providers in the earthquake affected areas in Southcentral Alaska.

DHSS understands that normal schedules for direct service workers and recipients of services may have been affected due to the earthquake. Providers may utilize service units at higher levels during the earthquake recovery period than the frequency or duration shown in a recipient's approved treatment/support plan. The majority of providers should be able to make these changes within the approved authorization levels contained in their approved treatment/support plans. If ongoing additional services or supports are necessary, please work with your cognizant Medicaid division.

Behavioral Health – Terry Roth; Terry.Roth@alaska.gov

Health Care Services – Brenda Vincent; Brenda.Vincent@alaska.gov
or
Jamie Walker; Jamie.Walker@alaska.gov

Senior and Disabilities Services – Jetta Whittaker; Jetta.Whittaker@alaska.gov

DHSS is granting administrative relief with regard to the 72-hour documentation standard promulgated in 7 AAC 105.230. Specifically, for dates of service between November 27, 2018 and December 12, 2018 all Medicaid providers have until December 15, 2018 to complete their documentation.

In the event of complete destruction of medical records, where no back up records exist, DHSS and our contract auditors will accept an attestation that the records were destroyed and do not exist. DHSS developed the attestation form, which can be found on the [Medicaid Program Integrity website](#). In the case of partial destruction, providers should reconstruct the records as much as possible with the records that can be salvaged. Providers should note on the face sheet of the reconstructed medical record, "this record was reconstructed because of disaster." If you have experienced a destruction of records as a result of the November 30, 2018 earthquake please submit your attestation form to Medicaid Program Integrity no later than January 29, 2019.

The Alaska Department of Health and Social Services would like to thank all Medicaid providers for their exceptional service in supporting the health and well-being of Alaskans.