

If you are concerned about a vulnerable adult, please make a report to

Adult Protective Services

By phone: 907-269-3666, or
1-800-478-9996
(toll-free, only in Alaska)

Fax: 907-269-3648

For mandatory reporters:
akdhss.sds_centralintake@direct.
alaskahie.com

For more information, visit
dhss.alaska.gov/dsds/pages/aps

All reports are confidential.

“Be kind, for everyone you meet is fighting a hard battle.” — Plato

Adult Protective Services

Division of Senior and Disabilities Services

Alaska Department of
Health & Social Services

550 W. 8th Avenue
Anchorage, AK 99501

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1-800-478-9996 (In state only)

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Do you

neighbor letter carrier
grocery checker family member
caregiver friend

know a vulnerable adult

physical disability young
intellectual disability
middle aged frail dementia
elderly

who is at risk?

self neglect neglect
financial exploitation
physical abuse emotional abuse



Adult Protective Services

is a state agency that **protects** vulnerable Alaskans' **independence** and **physical, financial** and **emotional well-being**.

Alaska law requires that protective services not interfere with the elderly or disabled adults who are capable of caring for themselves.

“We are here to help you. Our services are voluntary.

We will not force you to move or do anything against your own will.

We are here to help you live in a safe and healthy environment and receive the services you need.

Please contact our office if you need help or have any questions.”

— Adult Protective Services

What is vulnerable adult abuse?

Harm may be neglect or abandonment, or financial, physical or emotional abuse:

- A caregiver may not meet a vulnerable adult's basic needs.
- A vulnerable adult may be grossly overcharged for goods or services, or otherwise cheated out of their money.
- A friend or family member may take advantage of the vulnerable person... for example, an adult child with a substance abuse problem lives off the income of a parent, but does not provide adequate care to that parent.
- A vulnerable adult may self-neglect if they are unable to care for themselves because of mental or physical illness or dementia.

He or she may be unable to manage finances, need help with personal care, and lack the capacity to seek help.

Adult Protective Services can help.

Any of us may become vulnerable because of illness, disability or a change in life circumstances.

If you know of or suspect abuse, neglect or financial exploitation of a vulnerable adult in your community, please call Adult Protective Services.

You can make a big difference in someone's life, and your community.

“A good deed is never lost: he who sows courtesy reaps friendship; and he who plants kindness gathers love.” — Basil

