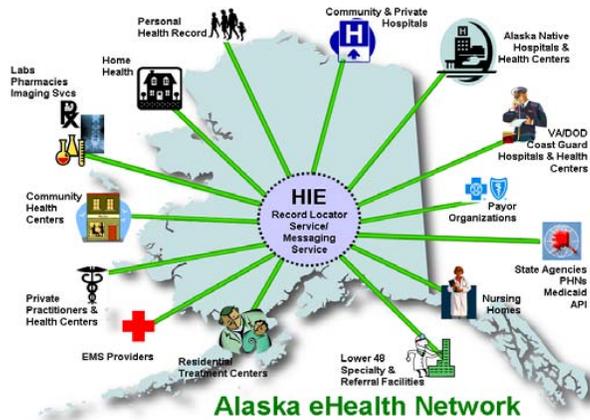


HEALTH INFORMATION EXCHANGE (HIE) CONNECTING HEALTH DATA FOR ALL ALASKANS

Our Mission

To improve the safety, cost effectiveness, and quality of healthcare in Alaska through the implementation of **secure** medical record electronic data transfer.



Alaska eHealth Network (AeHN) is a carefully planned solution to securely transmit vital medical information electronically – facilitating coordinated patient care, reducing duplicate tests, and avoiding costly mistakes. AeHN operates a secure, statewide, standards-based electronic health information exchange which allows individual Alaskans to

access their own health record and to authorize their health care providers to exchange electronic medical data for treatment and billing.

PRODUCTS AND SERVICES

What does participation in AeHN offer to patients, providers and organizations?

1. Health Information Exchange (HIE)

Unlimited authorized provider access to patient data including:

- Health data normalization for case management
- Lab and radiology orders/results delivered in real time
- Admission/discharge/emergency summaries delivered in real time
- Medication/allergy/problem list history search across participant databases
- Real-time admission/discharge notifications that actively aid patient management

2. Direct Secure Messaging (DSM)

Unlimited direct secure messaging for point-to-point, encrypted communication between providers. AeHN is a participant of eHealth Exchange, allowing secure message exchange to all 50 states and federal agencies (DoD, VA, and SSA).

3. Patient Portal

Unlimited access to a Patient Portal that consolidates information from all AeHN participants for a longitudinal view of a patient record. The Patient Portal also facilitates communication between patients and providers or patients and caregivers by providing secure access to health information from the privacy and convenience of home. AeHN's Patient Portal is 2014 certified and can be implemented as a supplement to a provider's existing patient portal, or, can be used as the primary patient portal if no patient portal is available through the provider's EHR. The Patient Portal

4. Meaningful Use Reporting

Ability to meet meaningful use requirements for public health reporting requirements including: syndromic surveillance, electronic lab results reporting and immunization reporting.

HIE Benefits

For Physicians

- Confidential, timely access to patient medical history wherever care is received
- Rapid medical records search for historical health information
- Public health reporting
- Reduced interface costs
- Referrals and referral documents transmitted automatically
- Notifications

For Hospitals:

- Reduced avoidable readmissions
- Automatic insurance notifications
- Streamlined access to patient medical history for emergency department clinicians
- Public health reporting
- Reduced interface costs
- HIPAA-compliant data sharing with other health care providers

For Patients:

Better communication, increased patient safety, higher quality follow-up care after discharge and seamless care between inpatient and outpatient visits.

For Public Health:

Individuals and their communities accumulate the benefits from HIE in terms of more effective healthcare, improved safety, and reduced costs

Alaska eHealth Network

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Why is AeHN reviewing rates?

As a non-profit, AeHN strives to deliver the most cost effective method for health information exchange. As such, AeHN must ensure the rates equitable and as low as is economically possible to support operations. There are several reasons to review current rates:

- Upgrades and improved services – since AeHN began operations, a number of upgrades and enhancements to our products such as: public health reporting, access to the National HIE for sharing information beyond Alaska borders, improved query capability, and a patient portal have been added to our product package.
- Rising costs of maintenance and support – as with any product, we have also seen our base costs for delivering a quality product rise with the cost of living. Our participant fees were established in 2012 and have not increased for over 3 years.
- State of Alaska Fiscal Crisis – the current state fiscal situation has created a need to become less dependent on State funds to fill the operating gap.
- A study of HIE fees across the nation has shown AeHN fees to be some of the lowest in the industry, and they will continue to be among the lowest even with adjustments.

The AeHN Board of Directors believes these fees continue to represent an excellent value for participants.

What Health Information Exchange Means for Patients

If your doctor and specialists have electronic access to your medical information before you arrive in their office, you will benefit from:

- ✓ Better communication, increased patient safety and higher-quality care;
- ✓ More time for you and your doctor to talk about your health, any conditions you might have and what treatments might work best for you.

What Health Information Exchange Means for Health Care Providers

Sharing updated, electronic patient information with other providers enables you to:

- ✓ Access and confidentially share patients' vital medical history, no matter where your patients are receiving care—specialists' offices, labs or emergency rooms;
- ✓ Provide safer, more effective care tailored to your patients' unique medical needs.

AeHN Health Information Exchange (HIE) Commonly Asked Questions

Q: What is the participation cost to join AeHN?

A: HIE service costs are based on type and size of organization. A fee schedule can be found on the web at www.ak-ehealth.org and is available upon request at info@ak-ehealth.org.

Q: Will my organization have to purchase hardware or software in order to exchange data?

A: The AeHN Health Information Exchange is a Software as a Service Solution. The HIE does not require investment in hardware or software. Access is through the provider's EHR or through a standard web browser.

Q: What type of information is shared within the exchange?

A: Protected health information (PHI) such as: allergies, laboratory and imaging results, encounters, medications, pharmacy orders, and problem lists.

Q: What types of notifications are available?

A: Admission and discharge summaries, new laboratory results, final microbiology results, radiology results and emergency department summaries.

Q: Can information from the exchange be pushed to my electronic medical record (EMR)?

A: Yes, provided your EHR has the capability to accept standard transmission protocols. AeHN staff can assist in determining your EHR's capabilities.

Q: Will patients have access to their health information via the HIE?

A: Yes, the HIE patient portal provides access to individual patient health information in a secure manner through the internet.