

ARIES Monthly Public Update – May, 2016

This monthly update provides information about the overall status of Alaska’s Resource for Integrated Eligibility Systems (ARIES), the replacement for the 30-year old Eligibility Information System (EIS). These systems are used to determine and manage benefit programs administered by the Alaska Division of Public Assistance.

Release 1	Release 2
MAGI Medicaid	<ul style="list-style-type: none"> ➤ SNAP <ul style="list-style-type: none"> ○ Permanent Fund Dividend Hold Harmless ○ SNAP Employment and Training
	➤ ATAP/TANF
	➤ ATAP Work Services
	<ul style="list-style-type: none"> ➤ Family Medicaid <ul style="list-style-type: none"> ○ Title IVE
	➤ MAGI
	➤ ADLTC Medicaid
	➤ Adult Public Assistance
	➤ Interim Assistance
	➤ CAMA
	➤ General Relief Assistance
	➤ Senior Benefits
	➤ HPE
	➤ ABAWD



ARIES is being implemented in two major releases: Releases 1 and 2. Release 1 is the phase comprising the Medicaid enrollment component, and went live in October, 2014. As of September 1st, 2015, Release 1 includes Medicaid Expansion. The policy, business processes, operations, and systems changes related to this release are the focus of this report until implementation of Release 2.

The report provides system productivity metrics, a timeline for the Medicaid Expansion phase of work, and a brief summary of monthly accomplishments and planned activities.

Recently, ARIES system specialists were able to remove duplicate applications, reports of change, and renewals to previously reported backlog numbers. This resulted in a much lower count of initial applications over 45 days needing first time eligibility determinations, and referred to as the “true application backlog”. The counts are presented below by month for March through May, 2016.

Monthly Processing and True Application Backlog

	Medicaid Applications		
	Mar-16	Apr-16	May-16
Incoming Work	4,501	4,236	3,687
Work Completed	5,042	4,533	3,991
True Application Backlog	2,053	1,879	1,233

Incoming Work refers to all new applications received and registered during the given month.

Work completed refers to approvals or denials taken on outstanding incoming applications and renewals during the given month.

True application backlog refers to first time eligibility determinations needed on applications older than 45 days. Accurate backlog data from ARIES that accounted for duplicate applications was not available until January 2016.

**Please note* that the metrics presented above are not additive. Incoming work reflects applications received within the given month only, whereas work completed includes approvals and denials made within the given month on applications and renewals received in the current or prior month(s). The True Application backlog is an estimate independent of the incoming work and work completed monthly metrics and reflects the number of first time eligibility determinations needed on applications older than 45 days.

ARIES Production Metrics, May 2016

<u>Metric</u>	<u>Description</u>	<u>Count</u>
Submitted Electronic Applications	The number of unique applications submitted electronically via the SSP or FFM within the past Month.	923
Registered Electronic Applications	The number of unique electronic applications registered in ARIES that were submitted via the SSP and FFM within the past Month.	742
Registered Paper Applications	The number of unique paper applications registered in ARIES and submitted within the past Month.	2,040
Total Registered Applications	The total number of unique paper and electronic applications registered in ARIES and submitted in the past Month.	2,782
Case Determinations	The number of actions taken in the prior Month to approve or deny an application for Medicaid or to close an active Medicaid case in ARIES. An application may contain multiple individuals receiving benefits.	9,561

Date Run: 6/1/2016

Current information on Medicaid enrollment numbers can be found on the Department’s Healthy Alaska website: <http://dhss.alaska.gov/HealthyAlaska/Pages/dashboard.aspx>.