

ALASKA PIONEER HOME	P&P No: 04.03	
Title: Resident Services Overview	Approval: D. COTE	
Key Words: Services		
Team: All staff	Effective Date: 8/1/12	Page: 1 of 3

PURPOSE

To describe the services provided by the staff at the Alaska Pioneer Homes (AKPH).

POLICY

Services may be provided for AKPH residents based on an assessment of each resident's needs. Services received by the resident are stated in the assisted living contract and the care plan. The resident's care plan is updated periodically and as needed to reflect current care needs.

DEFINITIONS

PROCEDURE

I. Services Provided in the Pioneer Homes

- A. Health services
 - 1. Medication management
 - a. Scheduled medications, includes monitoring for side effects.
 - b. PRN medications, includes monitoring for effectiveness.
 - c. Controlled substances.
 - d. Dietary supplements.
 - e. Psychotropic medications and behavior logs, includes monitoring for dose adjustment.
 - f. Vaccines, includes monitoring for adverse reactions, and TB (tuberculosis) testing.
 - 2. Laboratory testing
 - a. Blood glucose level
 - b. INR
 - 3. Physician or prescriber orders
 - 4. Pharmacy services
 - 5. Medical treatments

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B. Nursing services

1. Assistance with activities of daily living
 - a. Nutrition and eating
 - b. Mobility, ambulation, lifts, transfers, and safety
 - c. Bathing, hygiene, and grooming
 - d. Skin care and pressure relief
 - e. Oral care
 - f. Dressing
 - g. Toileting and incontinence care
2. Licensed nurses oversee medication administration by the CNA and are available to the CNA for questions, concerns, and counsel.
3. Mental status, orientation, and memory monitoring
4. Infection control
5. Vital signs, weight, and blood sugar monitoring
6. Treatments and wound care
7. Seizure activity, chest pain, edema, blood pressure monitoring
8. Emergency and death procedures
9. Wandering and elopement procedures
10. Other needs specific to each resident
11. Resident charts and files current
12. Resident equipment and assistive aids available

C. Dietary services

1. Meal and snack preparation
2. Dietary supplements
3. Dietitian consult
4. Physician orders diet type, nurse determines food consistency

D. Social services

1. Resident admission
2. Financial and payment assistance counsel
3. Grievance proceedings
4. Family care conferences
5. Advanced directives documented
6. Abuse, neglect, exploitation, problem resolution
7. Assistance and support for resident needs

E. Resident programs

1. Recreation and socialization
2. Outings
3. Transportation

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- 4. Physical therapy
 - 5. Pets, plants, and children
 - 6. Volunteers
 - 7. Community and contracted services
- F. Support services
- 1. Housekeeping chores
 - 2. Laundry
 - 3. Maintenance
 - 4. Transportation provided or arranged

HISTORY OF REVISIONS

New: 1/1/12.

Revised: 3/25/12; 7/20/12

Reviewed: 3/25/12

ATTACHMENTS

REFERENCES

7 AAC 130.255, HCBS SOP