

## Acute Psychiatric, Behavioral Rehabilitation Services (BRS) and Psychiatric Residential Treatment Facility (PRTF) services with Conduent

The Division of Behavioral Health (DBH) has contracted with an Administrative Services Organization (ASO), Optum, to provide claims processing for behavioral health Medicaid services. Many of our state plan services will transition from Conduent to Optum beginning July 1, 2020. However, DBH has made the decision to keep Acute Psychiatric, Behavioral Rehabilitation Services (BRS) and Psychiatric Residential Treatment Facility (PRTF) services with Conduent through June 30, 2021.

As a provider of Acute Psychiatric, BRS or PRTF services, this means you will continue to request service authorization from Comagine (subject to the provisions of DBH Guidance Document #5 – COVID-19 Provider Operations). Additionally, Conduent will continue to process claims for these services.

DBH will provide additional guidance regarding the transition of these services to Optum at a future date. If you have questions related to this announcement, please direct your inquiry to [mpassunit@alaska.gov](mailto:mpassunit@alaska.gov)

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