



THE STATE  
of **ALASKA**  
GOVERNOR SEAN PARNELL

**Department of  
Health and Social Services**

DIVISION OF HEALTH CARE SERVICES  
Director's Offices

4501 Business Park Blvd., Bldg L  
Anchorage, Alaska 99503  
Main: 907.334.2400  
Fax: 907.561.1684

August 30, 2013

Commissioner William Streur  
Department of Health and Social Services  
P.O. Box 240249  
Anchorage, Alaska 99524-0249

Dear Commissioner Streur:

In recent meetings, the Medical Care Advisory Committee has reviewed recipient information and we, as a committee, offer our recommendations for the year 2013:

- **Denali Care Card – replacing State of Alaska Medicaid Card –**

The Committee finds that the Denali Care Card in order to be more user friendly should incorporate these changes:

1. Add Medicaid Travel 800 Number
2. Add Medicaid Information Helpline 800 Number
3. Remove "Submit claims to:" information, it is redundant as any Medicaid provider already has this address.
4. We also recommend using white cardstock as dark-shade color cardstock does not fax or copy clearly. If costs allow, consider watermark type color design similar to current Denali KidCare card, or color printing the name Denali Care on an otherwise white card with black type.

- **Patient Centered Medical Homes – PCMH**

PCMH is an important part of the plan to reduce medical costs to the Medicaid Program; being one of the priority goals set forth by the State Legislative Medicaid Task Force recommendations in 2011. The Committee is requesting that a high-priority focus be on the implementation of this program. If the MCAC can be of help to accomplish this goal we would appreciate guidance on how and where you would like the committee to focus.

- **Results Based Accountability:**

The Committee has made a firm commitment to move forth with the Results Based Accountability Model (RBA) as a work plan. This tool is proving to keep the Committee on task with priorities and is also serving to improve all member participation.

The Committee understands the importance of Provider and Recipient participation in gaining insight into concerns of those whom the Medicaid Program serves; it is extremely instrumental for us to be effective as a committee. **As part of our RBA work plan this will be one of the primary goals, over this next year, to increase public participation through finalizing, as a top priority, an outreach communication plan to help increase the number of participants for public comment.**

Thank you for the opportunity to present these recommendations. We hope that they will be helpful. Please do not hesitate to contact the MCAC if these recommendations need clarification or if we can be of assistance in any way to further the goals of the Medicaid Program.

On behalf of the Medical Care Advisory Committee, we thank you for your consideration.

Sincerely,



Tracy Charles-Smith, Chair  
Medical Care Advisory Committee



Lorilyn E. Swanson, Vice Chair  
Medical Care Advisory Committee

Cc: Margaret Brodie, Director  
Division of Health Care Services

Commissioner William Streur  
January 23, 2015  
Page 3

Alaska Medical Care Advisory Committee Report  
Submitted August 30, 2013

Alaska Medical Care Advisory Committee:

Tracy Charles-Smith, Chair  
Lorilyn E. Swanson, Vice Chair  
Rena Axelson  
Shelly Deering, RN, BSN, CCRN  
Dan Kiley, DDS  
Catriona Lowe  
Joy Neyhart, DO  
Renee A Stoll, RPH  
Mark Walker, LCSW

Staff

Margaret Brodie, Director  
Alaska Division of Health Care Services