

State of Alaska
Department of Health & Social Services
Division of Health Care Services
Residential Licensing

Notice of Protection from Retaliation and Resident's Grievance,
Policy and Procedure AS 47.33.340, AS 47.33.350

- 1. Protection from Retaliation.** Under AS 47.33.350, an Assisted Living Home may not take retaliatory action against a resident of the home if the resident, or the resident's representative:
 - a. exercises a right provided by AS 47.33, 7 AAC 75, or by law;
 - b. appears as a witness, or refuses to appear as a witness, in an adjudicatory proceeding regarding the home;
 - c. files a civil action alleging a violation of assisted living licensing statutes; or
 - d. claims a violation of assisted living licensing statutes before a state or federal agency having jurisdiction over the home or its employees.

- 2. Resident's Grievance Policy and Procedure.** Under AS 47.33.340, an Assisted Living Home must establish a written grievance procedure for handling complaints of residents. The procedure must provide for the following rights of residents:
 - a. the right to present both a written and oral explanation of the resident's grievance;
 - b. the right to have an advocate or representative of the resident's choice attend meetings concerning the resident's grievance; and
 - c. the right to be notified in writing, within 30 days after the filing of the grievance, of the final decision of the home regarding the grievance.

The grievance policy/procedure is as attached.

I have read, or had read to me, in a language that I can understand, the foregoing Notice of Protection from Retaliation, Grievance Policy and Procedure; and I was given a copy of this notice at the time I began residency at (Assisted Living Home Name).

Resident or the Resident's Representative

Date

Assisted Living Home Representative

Date