



December 17, 2019

## Adult Enhanced Dental Program Funding Restored

Dear Alaska Medicaid Recipient,

I'm happy to inform you that funding for the Alaska Medicaid adult enhanced (preventive and restorative) dental program will be restored effective December 31, 2019. The \$1,150 adult enhanced dental annual limit per fiscal year (July 1 – June 30) remains in effect; any adult enhanced dental services you have received since July 1 will count toward the annual limit.

If you need enhanced or emergent dental treatment, please contact your dentist to schedule an appointment. If you wish to schedule dental treatment or if you have questions about your dental needs, please contact a Medicaid-enrolled dentist. For a list of enrolled dentists, call the Recipient Helpline at 800.770.5650, option 2, or 907.644.6800, option 6. You may also search online for an enrolled dentist. Visit <https://www.medicaidalaska.com> and, under Quick Links, select "Find a Health Care Provider".

If your dentist requested authorization and the request was denied because the program was unfunded, the Department of Health and Social Services will review the denial. If the denial is overturned and the services are approved, you and your dentist will be notified so that you can schedule treatment. If you paid out of pocket for the denied services to be performed and the denial is overturned, you may request reimbursement from your provider and he or she can bill Medicaid for the covered service.

If you requested a fair hearing because you were denied dental services after the adult enhanced dental program was unfunded, the Department of Health and Social Services will approve the previously denied authorization, notify you and your dentist so that you can schedule treatment, and dismiss the fair hearing request.

If you have any questions, contact Carrie Crouse, Dental Program Specialist, at [carrie.crouse@alaska.gov](mailto:carrie.crouse@alaska.gov) or 907.334.2403, or Sherri LaRue, Dental Program Supervisor, at [sherri.larue@alaska.gov](mailto:sherri.larue@alaska.gov) or 907.334.2656.

Sincerely,

A handwritten signature in blue ink that reads "Renee Gayhart".

Renee Gayhart  
Director