

Frequently Asked Questions: Senior Benefits Program

- Q: I was a client whose \$76 dollar benefit was suspended for May and June 2019 prior to the program stopping. Will I get those benefits restored and if so, when?**
- A: Yes, those retroactive payments will be issued Sept. 1, 2019. Keep in mind it was the lowest level of benefits that were suspended in May and June 2019.
- Direct Deposit:** If you receive direct deposit, your benefits will be deposited to the account on record on or before Sept. 1, 2019.
- Paper Warrants:** If you receive paper warrants, your benefits will be issued in individual warrants and mailed out on or before Sept. 1, 2019.
- Q: When will I receive payment for my benefits for July and August?**
- A: Those payments will also be issued on Sept. 1, if you are eligible.
- Direct Deposit:** If you receive direct deposit, your benefits will be deposited to the account on record on or before Sept. 1, 2019.
- Paper Warrants:** If you receive paper warrants, your benefits will be issued in individual warrants and mailed out on or before Sept. 1, 2019.
- Q: Do I need to submit a new application?**
- A: If you are determined eligible for benefits in August, you do not need to submit a new application.
- Q: What if my benefits were scheduled for renewal during the months of May, June, July or August?**
- A: The division is working to review all cases that were scheduled for renewal during this time period to determine if recipients need to submit additional information for renewal of the program. We will contact you if we need further information.
- Q: Will the cases that are not due for renewal be given a new certification period?**
- A: No, cases will retain their original certification date unless a renewal is being completed.
- Q: I applied for the Senior Benefits Program after July 1, 2019. Will my application be reviewed for eligibility?**
- A: Yes, the Division will be working to determine Senior Benefits eligibility for all applications received. You do not need to reapply.
- Q: How do I apply for Direct Deposit?**
- A: Complete and submit the [Direct Deposit Request Form](#).
- Q: Will my Supplemental Nutrition Assistance Program (SNAP) benefits decrease when my Senior Benefits are issued?**
- A: Yes, staff are working on cases to adjust those benefits for the month of October.

Q: Will there be an overpayment of my SNAP benefits for the months I am receiving retroactive Senior Benefits?

A: No, policy does not consider the retroactive Senior Benefits payments for May through August as income for SNAP.

Q: What is my payment amount going to be?

A: The following are the payment amounts beginning in July:

Lowest Payment Tier: \$76 per month

Middle Payment Tier: \$175 per month

Highest Payment Tier: \$250 per month

These are the same payments amounts as the previous year. The division will monitor funding levels during the current fiscal year to determine if any adjustments are needed later this year.

Q: Are you accepting new applications for the program?

A: Yes.

Q: If someone had their 65th birthday in July or August but didn't apply because the program had ended, will they be able to apply for retroactive benefits?

A: No, they can submit an application but they will not be able to receive retroactive benefits.