

STATE OF ALASKA

DEPARTMENT OF HEALTH AND SOCIAL SERVICES

OFFICE OF CHILDREN'S SERVICES

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<http://hss.state.ak.us/ocs/nutri/WIC/Default.htm>

Reply to: **All Local Agencies Memorandum No-06-22**

Date: June 29, 2006

TO: **X-LA WIC Coordinators**
X-Satellites

FROM: Kathleen Wayne
State WIC Program Manager

Information- X
Policy-X
Action-X

Routine (hard copy only) -
Urgent (fax and hard copy)-

SUBJECT: **Laptop Computer Purchases on Hold**

There has been discussion over the last month on replacing broken laptops and purchasing additional laptops for WIC agencies. IT management strongly discourages WIC from issuing more laptops to clinics for use in remote locations as there are some major functional problems. The AKWIC application uses an antiquated synchronization process that is rife with problems. The process will become even more complicated when we move to consolidate servers in Anchorage, as opposed to single servers at each clinic. IT has difficulty supporting the existing laptops – due to the constraints of the AKWIC technology – and these difficulties would be magnified if we were to increase the number of laptops in the field.

There are no plans for the State WIC Agency to issue additional laptops until the new system is deployed, given the constraints identified above. At this time, we will only support the following WIC agency laptops:

- SEARHC
- NSB
- NSHC
- TCC
- NVE/Valdez