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Subject: WIC Update December 24
Date: Thursday, December 24, 2015 3:53:16 PM
Attachments: [Additional information on taking the Baby Behavior training.docx](#)
[for staff use.pdf](#)
[For staff use_HelpingParentsSleep.pdf](#)
[WIC-NE-EdMaterials-CryingAndSleepingSpanish.pdf](#)
[secrets of baby behavior.pdf](#)

Hi Everyone,
Happy holidays to you and your staff. The WIC state offices will be closed on Friday, December 25.



Kathleen

1. Baby Behavior Training update

We're sending out some handouts for clients so keep an eye out for those coming in the mail. I'm attaching a few handouts for staff, as well as a more detailed explanation of how to access the quiz and the certificate. Please contact me if you're having any trouble accessing the training or any part of the training- or if you have questions or suggestions. We've been asked to have more training available for parents, and we're looking into it. Contact Jennifer at jennifer.johnson@alaska.gov

2. Success Story from Manilaq

We had a young mom who really wanted to breastfeed her baby but he was having a difficult time latching. We worked with the mom but the baby was never able to latch. The mom decided that she would just pump for her baby and give him her breastmilk in a bottle. The baby is now eight months old and the mom is still pumping 5-6 times/day so that she can give her baby breastmilk.

3. ONE CALL NOW

Script Changes

If your agency has identified a need for some script changes to what you currently have in place with One Call Now, please send them to Dana by COB January 4, 2016. We will get a quote for making the changes and determine how to move forward. Questions? Contact Dana Kent at Dana.kent@alaska.gov or 465-5322.

4.

The following was sent in a separate e-mail. Please ensure this update is passed on to your agencies IT department.

Two critical IT updates:

First, attached is a document concerning the States end of support for TLS1.0 encryption. The HTTPS connections to the WIC SPIRIT websites are hosted on the Anchorage NetScalers, the client end users of the systems (including those using browsers and/or client software) make HTTPS connections to those websites which are encrypted using TLS encryption. The standards the types of encryption used are governed by laws pertaining to HIPAA or any data containing PHI, and for us, a government entity, the applicable standards are the NIST guidelines. Those guidelines recommend the use of TLS1.1 and 1.2 encryption only, which are newer versions of that type. It is the end of support for TLS1.0 which is also recommended, that it is important that you be aware of. The document describes in further detail the support requirements for utilizing TLS1.1 and 1.2 only, on connections to systems hosted on our NetScalers. Specific to the WIC SPIRIT systems, what we see in the current connection logs are a mix of connections both TLS1.0 and TLS1.1 or 1.2, depending on the system. The vast majority of the connections to the production site are TLS1.0. Therefore at this time, we would expect the end of support for TLS1.0 to cause impact to your systems, if steps are not taken to ensure the client end user devices, and or software, can support the new encryption requirements.

Please evaluate the information we are providing in the document. We do not yet have a specific date for the end of support for TLS 1.0, but anticipate that due to security concerns with using this older version that the sunset date for support will be in the near future and steps should be made to upgrade your agencies systems to support the TLS 1.1 or 1.2 as soon as possible

Secondly, the SPIRIT User's Group is running initial tests to determine if SPIRIT and all SPIRIT peripherals are Windows 10 compatible. The SPIRIT User's Group has experienced a hand full of peripheral failures due to lack of Windows 10 drivers being available by some manufactures. Drivers for Windows 10 are being released daily and we expect the peripheral failures will not be an issue in time, however, at this time we ask that agencies **DO NOT** upgrade to Windows 10 until it is determined that SPIRIT will not be affected.

Please don't hesitate to contact us if there any questions.

SPIRIT Help Desk Info:

Send all questions, issues and errors to the WIC SPIRIT Helpdesk at wicpsirithelpdesk@alaska.gov or phone them at 907-334-4900.