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Subject: WIC Update February 19--MOV Survey, Tofu Cheese in FPKG IV, ENPR update, and more
Date: Friday, February 19, 2016 3:48:09 PM
Attachments: [image002.png](#)

Hi Everyone,

This week's **Success Story** is from YKHC:

A village WIC participant with a child who was soon to turn 5 yrs. old sent a written note to WIC staff stating the following (modified for privacy): "I understand this is the last voucher for my child. I would like to thank you all for offering this WIC Program. It sure helps my family. Keep up the awesome work you all do for families in helping to keep them healthy. Quyana."

1. **One Call Now**

Many of you have been receiving the email from Kim Gustafson (see below) about One Call Now. There is nothing you need to do and no response needed for her email. The business of One Call Now messaging will continue as normal. This notification is strictly FYI and does not require you to do anything.

From: Kim Gustafson [<mailto:kim.gustafson@usnlive.com>]

Sent: Wednesday, February 17, 2016 11:38 AM

Subject: Important: New Contact for Kim Gustafson from US Netcom for One Call Now Messaging

I am excited to announce that I will now be managing the One Call Now messaging services for WIC, Public Health and Social Services through my company DigiConnect instead of through US Netcom."

2. **MOV Survey**

AIRSA is sending out an MOV survey to participants receiving food boxes starting March 1st. The survey will be sent for one month. Completed surveys will be returned to your clinic. Please include any returned survey results along with your annual survey results due at the end of April along with the third quarter narrative report. If surveys straggle in, please send additional results in with your fourth quarter narrative report. Questions? Contact Dana Kent at dana.kent@alaska.gov or 465-5322.

3. **ENPR**- We've had a "pilot test" of our ENPR and we've found some more errors. Please send any other thoughts and suggestions- and we'll have an updated ENPR to you in next Friday's update. These formulas can't be prescribed in Spirit before March 1. Thanks for all your input and keep it coming. Send suggestions to jennfier.johnson@alaska.gov

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4. **SPIRIT**

The WIC SPIRIT Helpdesk, due to unforeseen circumstances, will be minimally staffed during the week of February 22-26. Please keep this in mind when you are requesting help. Thank you for your understanding.

5. **Tofu/milk for cheese in food package VII**

We've had some questions in the past few weeks about the Fully Breastfeeding (Food Package VII) food package and issuing additional milk or tofu for cheese in SPIRIT. Per federal regulation there is no substitution in this particular food package for cheese. The fully breastfeeding mom (and pregnant with multiples, women mostly breastfeeding multiples and pregnant women who are also fully or partially breastfeeding infants) is allowed 24 quarts of milk and 1 pound of cheese. For the 24 quarts of milk there are allowable substitutions; items such as evaporate milk, cheese, yogurt, and tofu. For the monthly allowance of cheese there are no (per federal regulation) substitutions allowed.

The confusion is perhaps in how SPIRIT responds when a staff person tries to substitute another item for cheese. On the

Add Food Prescription screen it appears that the Maximum milk allowed when cheese is deleted and another item added (milk & tofu in this case): see the highlight area that shows a Maximum of 27 quarts of milk and Allocated amount of 27 quarts. After staff have prescribed these items, then there is the error message of “Category MILK exceeds Base Food item limits. Reduce the quantity of the following”... quarts of milk and packages of tofu. That is because the milk category only allows 24 quarts at the maximum. If you have questions please contact the Help Desk at 334-4900 or wicspirithelpdesk@alaska.gov.

Add Food Prescription

Effective Date of Food Prescription: 02/12/2016

Quantity	UOM	Item
2	DOZ.	DOZEN WIC APPROVED EGGS or 4.5 OZ PKG DRY
1	EACH	BAG-16 OZ-DRY BEANS/PEAS/LENTILS or 4 15-16 OZ CANS
1	JAR	JAR(S)-18 OZ-PEANUT BUTTER
30	OZ.	OUNCES CANNED TUNA/PINK SALMON/SARDINES/JACK MACKEREL
36	OZ.	OUNCE(S) WIC APPROVED CEREAL
16	OZ.	OUNCE(S) WHOLE GRAIN (BREAD/TORTILLA/BROWN RICE/PASTA)
3	EACH	JUICE-12OZ-FRZ or 11.5OZ POURABLE CONC or 46-48OZ PLSTC/CAN
1100	EACH	FRUIT OR VEGETABLES, FRESH, FROZEN or CONTAINER (New)
25	QUART	QUART(S) WIC APPROVED SOY BEVERAGE, PLAIN OR VANILLA (25 qua
2	PKG	PKG(S)-16 OZ-WIC APPROVED TOFU (2 quarts of milk product)

Milk Products [quarts]

Maximum 27

Allocated 27

Remaining 0

Use Default

Add Food Item

Edit Food Item

Delete Food Item

Show Details

Add General Note

Cancel

Add Food Prescription

Category MILK exceeds Base Food item limits. Reduce the quantity of the following:

QUART(S) WIC APPROVED SOY BEVERAGE, PLAIN OR VANILLA (25 quarts of milk product)-(2010)

PKG(S)-16 OZ-WIC APPROVED TOFU (2 quarts of milk product)-(2200)

OK

Food Prescriptions Disappearing

During an MCA it appears that whenever RF 201 is added or removed for children, all food prescriptions defined for today and the future are removed. Always be sure to do the CGS/MCA Guided Script screen in the order in which the items appear and define Food Prescriptions when they appear on the list. Be aware this is a current issue in SPIRIT and that you may need to reassign a food prescription if there is a change in the RF 201 (adding or deleting).