

WIC SPIRIT Fresh Fruits & Veggies for Infants

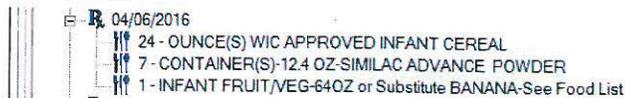
If you encounter an issue where in you cannot get vouchers to print for an infant (either you get the hour glass or you get kicked out and when you log back in the system shows the benefits as being printed)

This is being caused by a known issue in SPIRIT having to do with infants and the \$4 Fresh Fruits & Veggies (FVV) being in the same prescription



In order to correct this issue when encountered the following steps should be taken:

- Void any non-issued vouchers
- Add a new prescription for all food items **minus the FVV**: (ensure you reduce the infant fruit/veg)



PRINT THE BENEFITS

SPIRIT picks up the food prescription that is closest to the FDTU so this is why you need to print now rather than after the FVV is added

- Then ADD a prescription for just the FVV:



PRINT THE BENEFITS

After all steps are completed your Food Prescription tab should appear like so:

