



BASIC MEDICAL RESOURCES

2006

A Guide to the Medical Resources of Ports Served by Cruise Line Vessels And The Alaska Marine Highway System

Prepared and Maintained by:

State of Alaska
Section of Injury Prevention and Emergency Medical Services
with the assistance of
Southeast Region EMS Council, Inc.



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Introduction

Purpose:

This document is intended to serve as a reference for the medical staff of cruise ships, the United States Coast Guard and Alaska Marine Highway System vessels in the waters of Alaska. It describes the basic medical capabilities of each community that is scheduled to host cruise ships. The medical staff of individual cruise ships is encouraged to communicate directly with the medical facilities in Alaska communities to learn more about referral and emergency practices.

Definitions:

24 Hour Physician-staffed Emergency Department means a facility with an emergency department that is always open and staffed by physicians who specialize in emergency medicine.

24 Hour Nurse Staffed Emergency Department with a Physician On-Call means a facility with an emergency department which is always open and staffed by nurses who can contact a physician who responds to the emergency department.

Communities With Medical Clinics means a facility that is usually open during normal business hours and is staffed by a mid-level practitioner, such as a physician assistant or a nurse practitioner.

Problems with Patient Transfers: Difficulties with patient transfers should be documented and forwarded to:

Southeast Region Emergency Medical Services Council
Attn: Director
100 Clothilde Bahovec Way
Sitka, AK 99835-9548

Phone: (907) 747-8005
Fax: (907) 747-1406

Notes on Runway Lengths:

The runway lengths listed for each community reflect the longest runway available at that location.

Notes on Telephone Numbers:

Whenever possible, business and emergency telephone numbers are listed. The 911 emergency number may be used, if appropriate, for accessing local emergency medical services. The 24-hour dispatch number is often the best way for a vessel that is underway to contact the community where a patient will be sent ashore for emergency medical care. All of Alaska uses the area code: 907.

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Patient Transfers in Alaska

Patient transfers from a cruise ship to a medical facility in Southeast Alaska are common. This section of the Guide includes information on optimizing the patient transfer process.

In nearly all cases, there is adequate time for planning the orderly transfer of patients from the vessel to the shoreside medical facility. It is essential that a physician planning to transfer a patient to a medical facility in Alaska contact the appropriate physician at the receiving facility prior to initiating the transfer. This contact helps to ensure that the receiving facility is capable of providing the level of care required for the patient and that prehospital and hospital personnel are adequately notified and prepared.

Accurate communications also increase the likelihood that the correct level of emergency medical services provider is sent to the vessel to assist in patient transfer. In larger communities, such as Juneau, Sitka, and Ketchikan, this is rarely a problem. In smaller communities, however, which may have a mixture of EMT levels, it is important that the receiving facility be contacted in advance to ensure that the level of EMT is matched to the patient's needs (see the description of the various EMS certification levels on page 33 of this Guide).

While on board your vessel, the prehospital medical providers will work under your direction, unless you defer to their physician medical director. If the patient must receive care during transport that exceeds the scope of practice for the prehospital providers, arrangements must be made to ensure that an appropriately qualified individual accompanies the patient. The patient's records or summary of treatment must accompany the patient. If a physician does not accompany the patient, the emergency responders will be under the medical direction and standing orders of the local EMS physician medical director once off the vessel. Non-physician medical personnel, designated by the ship's physician to accompany the patient, may continue to provide care when en route, but do so under the auspices of the ship's physician. Should the standing orders for the ship's personnel accompanying the patient differ from those of the local emergency medical service's physician medical director, efforts should be made to resolve the conflict by communicating with the local physician. In the event that communication can't be established, the local standing orders will be used by Alaska certified EMS providers.

Since local hospitals and clinics are more knowledgeable about available resources, capabilities of regional facilities, and transfer options, it is imperative that they be contacted as early as possible when the transfer of a patient off a vessel is planned. This is particularly important when it is likely that air medical resources may be requested to transfer a patient from a clinic or hospital to a referral center. Notifying the receiving facility of the planned transfer as soon as the need is identified allows resources to be made available in a safer, more efficient manner. For example, in some cases, transfer could be arranged during daylight hours as opposed to more difficult flights at night.

If the patient speaks a language other than English, it is recommended that the ship's medical officer confirm the availability of a translator with the receiving facility, or that a translator accompany the patient.

If the vessel is in port when the medical emergency occurs or is discovered, it is recommended that shipboard medical personnel implement its emergency response system and access shore-based emergency medical services resources as soon as practicable, dialing "911" when appropriate.

In summary, it is imperative that facilities that will be receiving patients from a cruise ship be notified as soon as possible after the determination is made to transfer the patient. This contact is in the patient's best interest, should take little time, ensures that the process is efficient and minimizes medical and legal risks.

Community Profiles

24 Hour Physician-Staffed Emergency Departments

Anchorage

Emergency Medical Services:

Staffing level Mobile Intensive Care Paramedic

Anchorage Fire Department

Emergency Medical Services

100 W. 4th Avenue

Anchorage, AK 99501

Emergency:	911	Dispatch:	(907) 267-4950
Voice:	(907) 267-4932 & 267-5091	FAX:	(907) 267-4984

Hospitals:

Alaska Regional Hospital

2801 Debarr Road

Anchorage, AK 99508

(907) 276-1131 (Main Number) (907) 264-1222 (Emergency Room)

(907) 264-1722 (Physician Referral) (907) 264-1143 (FAX: Administration)

(907) 261-2514 (FAX: Business Office) (907) 264-1566 (FAX: Admitting)

Providence Alaska Medical Center

3200 Providence Drive

PO Box 196604

Anchorage, AK 99519-6604

(907) 562-2211 (Main Number) (907) 261-3111 (Emergency Room)

(907) 261-4900 (Referral) (907) 261-3647 (FAX: Emergency Room)

Anchorage has two additional medical facilities: Alaska Native Medical Center, and the medical center of Elmendorf Air Force Base.

See Section on Air Medical Services for information on air medevacs.

Specialists & Equipment:

- Anchorage is a major referral center for patients in all parts of Alaska, except for Southeast. It has all the medical equipment and specialists commensurate with a community of its size.

Runway Length:

10,900 feet

24 Hour Physician-Staffed Emergency Departments

Juneau

Emergency Medical Services:

Staffing level: Mobile Intensive Care Paramedic, EMT-III

Capital City Fire/Rescue

820 Glacier Avenue
Juneau, AK 99801

Voice: (907) 586-5322

FAX: (907) 586-8323

Hospital:

Bartlett Regional Hospital

3260 Hospital Drive
Juneau, AK 99801

Voice: (907) 796-8900

TTY: (907) 796-1030

(907) 796-8427 (Emergency Room)

(907) 796-8444 (FAX: Emergency Room)

(907) 463-4919 (FAX: Business Office)

See Section on Air Medical Services for information on air medevacs.

Equipment Available at Hospital:

CT Scan

Hyperbaric Chamber

Full OB

EEG

Anesthesia

MRI

Mental Health Unit

Radiologists

Lab

ICU, SCU

Specialists in Community:

General Surgeons

Neurologist

Urologist

Psychiatrists

Pediatricians

Plastic (Hand) Surgeon

Family Practice Physicians

Emergency Medicine Physicians

Orthopedic Surgeons

Ophthalmologists

Ear, Nose, Throat Physician

Internal Medicine Physicians

Physiatrist

Pathologist

Runway Length: 8,400 feet

Additional Notes:

- Airlift Northwest has a critical care air ambulance jet stationed in Juneau that has the capability for long-range transports and typically transports patients to Seattle for medical emergencies.
- Capital City Fire/Rescue has a medevac team that has access to small fixed-wing aircraft and helicopters.
- Juneau maintains a disaster cache.

24 Hour Physician-Staffed Emergency Departments

Ketchikan

Emergency Medical Services:

Staffing level: Mobile Intensive Care Paramedic, EMT-III

Ketchikan Fire Department

Emergency Medical Services
319 Main Street
Ketchikan, AK 99901

Voice: (907) 225-9616

FAX: (907) 225-9613

Hospital:

Ketchikan General Hospital

3100 Tongass Avenue
Ketchikan, AK 99901

Voice: (907) 225-5171

FAX: (907) 228-8333

TTY: (907) 586-1030

See Section on Air Medical Services for information on air medevacs.

Equipment Available at Hospital:

Anesthesia	Laboratory	Radiology
Echocardiography	Blood Bank	CT Scan
EEG	Drug Screening	Mammography
Endoscopy	Laparoscopy/Video	Nuclear
Fetal Monitoring	Pathology	Pulmonary Function Testing
ICU/SCU	Ultrasound	MRI

Specialists in Community:

Surgeons	OB-Gyn
Pediatricians	Emergency Medicine Physicians
Orthopedic Surgeons	Internal Medicine Physicians
Psychiatrist	Radiologist
Dentists	Physical/Occupational Therapist
Orthotics/Prosthetics	Pathologist

Runway Length: 7,500 feet

Additional Notes:

- All referrals/requests should be directed to the Emergency Department.
- Ketchikan maintains a disaster cache.
- Ketchikan Fire Department has Level-A Hazmat response capabilities and decontamination equipment.

24 Hour Nurse-Staffed Emergency Departments with Physician On Call

24 Hour Nurse-Staffed Emergency Departments with Physician On Call

Homer

Emergency Medical Services:

Staffing level EMT-III, EMT-II, EMT-I

Homer Volunteer Fire Department

604 E. Pioneer Ave
Homer, AK 99603

Emergency: 911
Business Office: (907) 235-3155
FAX: (907) 235-3457

Hospital:

South Peninsula Hospital

4300 Bartlett Street
Homer, AK 99603

Voice: (907) 235-8101
FAX: (907) 235-0254

Equipment Available at Hospital:

Full laboratory	X-ray Dept.
Labor and delivery	CAT scanner
Long-Term Care	MRI
ICU	Radio logist on call

Specialists in Community:

Family practice physicians, 1 orthopedic surgeon, 2 general surgeons, ophthalmologist

Runway Length:

6,700 ft – paved and lighted

Additional Notes:

- Medevac provided by Anchorage-based services.
- Disaster caches are stored in various locations in and around Homer.
- Helipads available at airport and hospital.

Petersburg

Emergency Medical Services:

Staffing level: EMT-II, EMT-I, ETT

Petersburg Fire Department

PO Box 75

Petersburg, AK 99833

Emergency Dispatch: (907) 772-3329

Business Office: (907) 772-3355

FAX: (907) 772-3599

Hospital:

Petersburg Medical Center

PO Box 589

Petersburg, AK 99833

Voice: (907) 772-4291

FAX: (907) 772-3085

Equipment Available at Hospital:

ICU/CCU

Fetal monitoring

Full laboratory

CT scanner

Cardiac stress testing

Basic radiographic equipment and ultrasound

Telemedicine consultations with University of Washington School of Medicine

Hypothermia Capabilities

Mammography

Obstetrics

Specialists in Community:

Family practice physicians with training in pediatric advanced life support, advanced trauma life support, and advanced cardiac life support

Runway Length:

6,000 feet

Additional Notes:

- Petersburg Fire Department maintains a disaster cache.

Seward

Emergency Medical Services:

Staffing level: EMT-III, EMT-II, EMT-I

Seward Volunteer Ambulance Corps.

PO Box 1136
Seward, AK 99664

Voice: (907) 224-3987
Dispatch: (907) 224-3338 (Dispatch)
FAX: (907) 224-2684 (Attn: Mike Moore)

Hospital:

Providence Seward Medical Center

PO Box 365
417 1st Avenue
Seward, AK 99664

Voice: (907) 224-5205
FAX: (907) 224-3185

Equipment Available at Hospital:

Lab - Most “stat lab” type procedures and reference lab processing
Radiology, including ultrasound and CT scans. General x-ray services are available 7 days a week. Ultrasound is available Monday through Friday.
Therapy services – Physical therapy and occupational therapy.
Emergency room and medical transport service
Clinic and urgent care services

Specialists in Community:

Family practice physicians with referral to specialists in cardiology, pulmonary and orthopedic medicine; registered nurses with full range of emergency room credentials.

Runway Length:

4,200 feet

Additional Notes:

- Seward is 126 road miles from Anchorage.

24 Hour Nurse-Staffed Emergency Departments with Physician On Call

Sitka

Emergency Medical Services:

Staffing level: EMT-III, EMT-II, EMT-I

Sitka Fire Department

209 Lake Street
Sitka, AK 99835

Voice: (907) 747-3233

FAX: (907) 747-7450

Hospitals:

Sitka Community Hospital

209 Moller Drive
Sitka, AK 99835

Voice: (907) 747-3241

FAX: (907) 747-1794

Website: www.sitkahospital.org

SEARHC Mt. Edgecumbe Hospital

222 Tongass Drive
Sitka, AK 99835

Voice: (907) 966-2411

FAX: (907) 966-8300

See Section on Air Medical Services for information on air medevacs.

Equipment Available at Hospitals in Community:

CT Scan

Radiology, including ultrasound

Lab

Blood Bank

Decontamination equipment

Hemodynamic monitoring

Operating Room

EEG

MRI

Specialists in Community:

Radiologist

OB-GYN

Physical/Occupational Therapists

Ear, Nose and Throat

Pediatricians

Anesthesiologist

Surgeons

Psychiatrists

Ophthalmologists

Optometrist

Audiologist

Internists

Runway Length: 6,500 feet

Additional Notes:

- Sitka Fire Department maintains a disaster cache.

24 Hour Nurse-Staffed Emergency Departments with Physician On Call
Valdez

Emergency Medical Services:

Staffing level: EMT-III, EMT-II, EMT-I

Valdez Fire Department

PO Box 307
Valdez, AK 99686

Voice: (907) 835-4560
FAX: (907) 834-3420
Dispatch: (907) 835-4560

Hospital:

Providence Valdez Medical Center

911 Meals Avenue
PO Box 550
Valdez, AK 99686

Voice: (907) 835-2249
FAX: (907) 834-1890

Equipment Available at Hospital:

Lab	Endoscopy
Radiology, including ultrasound	Colonoscopy
Cardiac monitoring	CT scanner
Physical Therapy	Bone Densometer

Specialists in Community:

Four family practice physicians (one is an anesthesiologist).

Runway Length:

6,500 feet
Helipad available at hospital

Wrangell

Emergency Medical Services:

Staffing level: EMT-II, EMT-I

Wrangell Volunteer Fire Department

PO Box 794
Wrangell, AK 99929

Voice: (907) 874-3223

FAX: (907) 874-3939

Hospital:

Wrangell Medical Center

310 Bennett Street
PO Box 1081
Wrangell, AK 99929

Voice: (907) 874-7000

FAX: (907) 874-7122

TTY: (907) 586-1030

Equipment Available at Hospital:

ICU/CCU

Fetal monitoring

Full service laboratory

Basic radiography, including ultrasound and mammography

Specialists in Community:

Family practice physicians and visiting physicians in other specialties.

Runway Length:

6,000 feet

Additional Notes:

- Wrangell Fire Department maintains a disaster cache.

Communities With Medical Clinics

Akutan

Emergency Medical Services:

Staffing level EMT-III, EMT-II, EMT-I, ETT

Akutan EMS

c/o Anesia Kudrin Memorial Clinic
PO Box 113
Akutan, AK 99553

Voice: (907) 698-2208

Fax: (907) 698-2280

Clinic:

Staffing level Family Nurse Practitioner/Community Health Aide

Anesia Kudrin Memorial Clinic

PO Box 113
Akutan, AK 99553

Voice: (907) 698-2208

Fax: (907) 698-2280

Ancillary Support: Physician Assistant (BLS, ALS)
Trident Seafoods, Inc. Occupational Health Clinic

Voice: (907) 698-2211

Fax: (907) 698-2240

Equipment Available at Clinic:

BLS, ALS
Digital Radiography

Additional Notes:

- No airport available - Amphibious plane to Dutch Harbor or Life Flight from Dutch Harbor.
- Helipad available at the amphibious plane tarmac.
- Disaster cache/Tsunami huts are maintained by the City of Akutan and Trident Seafoods, Inc.

Communities With Medical Clinics

Angoon

Emergency Medical Services:

Staffing level EMT, ETT

Angoon EMS

PO Box 207

Angoon, AK 99820

Emergency: (907) 788-3631

Clinic:

Staffing level Community Health Aide/Physician Assistant

Angoon Health Clinic

PO Box 27

Angoon, AK 99820

Voice: (907) 788-3631; 788-3633

After Hours: (907) 788-3237 (Urgent Care)

FAX: (907) 788-3180

Equipment Available at Clinic:

BLS, ALS, ATLS, ACLS, PALS

Additional Notes:

- Community is accessed by floatplane or boat.

Communities With Medical Clinics

Chenega Bay

Emergency Medical Services:

Staffing level: EMT I

Chenega Bay EMS
PO Box 8029
Chenega Bay, AK 99574

Voice: (907) 573-5129
FAX: (907) 573-5148

Clinic:

Staffing level: Community Health Aide

Chenega Bay Health Clinic
PO Box 8029
Chenega Bay, AK 99574

Voice: (907) 573-5129
FAX: (907) 573-5148

Equipment Available at Clinic:

BLS, AED

Additional Notes:

- Lights on runway for night landing.
- Helipad available at airstrip.

Communities With Medical Clinics

Chignik Bay

Emergency Medical Services:

Staffing level: EMT I, ETT

Chignik Bay Fire/Rescue Squad

PO Box 113

Chignik Bay, AK 99564

Voice: (907) 749-2282

FAX: (907) 749-2411

Clinic:

Staffing level: Physician Assistance May-September/Community Health Aide

Chignik Bay Subregional Health Clinic

PO Box 90

Chignik Bay, AK 99564

Voice: (907) 749-2282

FAX: (907) 749-2411

Equipment Available at Clinic:

BLS, ALS available May-September

Additional Notes:

- Medevac available through Bristol Bay Area Health Consortium.
- Chignik maintains a disaster cache.
- Airstrip has a 1-mile length, no lights on runway for night landing.

Cold Bay

Emergency Medical Services:

Staffing level: EMT-I

Cold Bay EMS Squad
P.O. Box 82
Cold Bay, AK 99571

Emergency: (907) 532-2000

Clinic:

Anna Livingston Memorial/Cold Bay Clinic
PO Box 65
Cold Bay, AK 99571

Voice: (907) 532-2000

FAX: (907) 532-2001

Equipment Available at Clinic:

BLS, ALS

Runway Length:

Two mile paved runway.

Additional Notes:

- Clinic is staffed by a Nurse Practitioner and Community Health Aide.
- Medevac service provided from Anchorage by Aeromed, LifeGuard, LifeFlight.
- Penair single engine medevac available to small surrounding communities.

Communities With Medical Clinics

Craig

Emergency Medical Services:

Staffing level: EMT-II, EMT-I, ETT

Craig Emergency Medical Services

PO Box 331
Craig, AK 99921

Dispatch: (907) 826-3330

Voice: (907) 826-2367

FAX: (907) 826-3278

Clinic:

Craig Clinic

PO Box 656
Craig, AK 99921

Voice: (907) 826-3257

FAX: (907) 826-3259

Equipment Available at Clinic:

Basic Equipment for routine medical care and day emergency care.

Runway Length:

Craig has a seaplane base. There is a 5,000 foot paved runway available in Klawock, which is accessible from Craig by road. Emergency transportation to Ketchikan General Hospital or to Sitka is provided by U.S. Coast Guard helicopter.

Additional Notes:

- Clinic is staffed by a physician.
- Clinic hours are Monday – Friday 9:00 a.m. to 5:00 p.m. There is no night or weekend provider.
- The Alicia Roberts Medical Center in Klawock, located 7 miles north of Craig, provides all after-hours emergency medical care. It can be reached by calling (907) 755-4800.
- Airlift Northwest, SEARHC, and Guardian Flight provide medevac services in addition to the Coast Guard.

Communities With Medical Clinics

False Pass

Emergency Medical Services:

Staffing level: EMT-I

False Pass EMS

PO Box 34

False Pass, AK 99583

Voice: (907) 548-2241

FAX: (907) 548-2247

Clinic:

Staffing level: Community Health Aide

False Pass Clinic

PO Box 49

False Pass, AK 99583

Voice: (907) 548-2241

FAX: (907) 548-2247

Runway Length:

2,600-foot gravel runway

Additional Notes:

- Medevac available only during daylight hours.

Gustavus

Emergency Medical Services:

Staffing level: EMT-I

Gustavus Volunteer Fire Dept.

PO Box 144
Gustavus, AK 99826

Voice: 911 or (907) 697-2707

Staffing level: Park Medic (EMT-II)

Glacier Bay National Park and Preserve

PO Box 140
Gustavus, AK 99826

Emergency: (907) 697-2651
Voice: (907) 697-2627
After Hours: (907) 697-2651
FAX: (907) 697-2654

Clinic:

Staffing level: Advanced Nurse Practitioner

Gustavus Community Clinic

PO Box 399
Gustavus, AK 99826

Physical location: #42 Dolly Varden Lane

Voice: (907) 697-3008
FAX: (907) 697-3034

Runway Length:

6,700 feet

Additional Notes:

- Initial contact with EMS should be with Gustavus Emergency Response or the National Park
- Clinic is open on a full time basis and is staffed by an Advanced Nurse Practitioner.
- The town of Gustavus is located approximately 10 road miles from Bartlett Cove.
- The National Park Service should be contacted if the vessel is in Glacier Bay.

Haines

Emergency Medical Services:

Staffing level EMT-III, EMT-II, EMT-I, and Defibrillator Technician

Haines Volunteer Fire Department

PO Box 849
Haines, AK 99827

Emergency: 911
Voice: (907) 766-2121
FAX: (907) 766-3373

Clinic:

Staffing level Physician

Southeast Alaska Regional Health Consortium (SEARHC) Health Clinic

Haines Medical Center
131 First Ave., South/PO Box 1549
Haines, AK 99827-1549

Voice: (907) 766-6300
FAX: (907) 766-2675

Equipment Available at Clinic:

Monitor/Defibrillator with external pacing capabilities; 12 Lead EKG
Limited plain x-rays & lab (urinalysis, pregnancy, strep, CBC, cardiac & chemistry panels)

Specialists in Community:

Family practice physicians
Physician Assistant (mid-level practitioner)

Runway Length:

4,000 feet

Additional Notes:

- Clinic is staffed by a physician or a physician assistant 9:00 am to 5:00 pm Monday-Friday.
- Evening services for urgent care and emergent situations may be accessed by calling provider through police dispatcher at 766-2121 or 911.
- Airport cannot accommodate jet aircraft except for Airlift Northwest (weather permitting).
- Fixed wing and helicopter medical evacuation services are stationed in Juneau (45 minutes flight time) or Sitka (SEARHC). The Haines area does not have IFR (nighttime) flight capabilities for medevacs. The U.S. Coast Guard can provide medevac at night.
- There is no road system between Haines and Juneau. There is ground transport to Whitehorse, Yukon Territory (6 hours).

Hoonah

Emergency Medical Services:

Staffing level: EMT-III, EMT-II, EMT-I

Hoonah Volunteer Emergency Medical Services

PO Box 598
Hoonah, AK 99829

Voice: (907) 945-3631 or 945-3655 (Police)
FAX: (907) 945-3385

Clinic:

Staffing level: Community Health Aide, Physician Assistant and monthly Physician visit

Hoonah Medical Center

PO Box 103
568 Raven Drive
Hoonah, AK 99829

Voice: (907) 945-3235
FAX: (907) 945-3239

Equipment Available at Clinic:

Basic and Advanced Life Support capability

Runway Length:

A 3,000 x 75 foot paved runway accessible by road from the logging camp and the community. It has approach lights and runway lights (frequency activated: TX122.70).

Additional Notes:

- Hoonah maintains a disaster cache at the Hoonah Fire Hall: (907) 945-3655 (Police dispatch)
- The Alaska State Troopers provide search and rescue in the area: (907) 945-3620.
- The U.S. Coast Guard provides search and rescue in Hoonah waters: (800) 478-5555.
- The U.S. Forest Service provides radio coverage outside of Hoonah: (907) 945-3631.
- SEARHC can provide medevac during daylight hours: (877) 966-8267.
- Other medevac operations are available through Bartlett Hospital in Juneau, the U.S. Coast Guard, or Guardian Life Flight.

Hyder

Emergency Medical Services:

Staffing level: EMT

Hyder Emergency Services

PO Box 149

Hyder, AK 99923

Emergency: 800-461-9911 (Stewart BC Ambulance)

(604) 636-2221 (Stewart BC Hospital)

888-393-1199 (Gary Benedict)

Voice: (907) 789-1402 (John Pearson, Juneau)

FAX: (250) 636-9003

Clinic

There is no medical clinic available in Hyder. Patients are transported two miles to Stewart, British Columbia, which has a hospital.

Runway Length:

Floatplane access

Helipad available

Additional Notes:

- For emergencies in Portland Canal, contact the Canadian Coast Guard in Prince Rupert.
- For information on Homeland Security issues, contact John Pearson in Juneau, 907-789-1402.
- Community is 75 air miles from Ketchikan.

Communities With Medical Clinics

Kake

Emergency Medical Services:

Staffing level EMT-III, EMT-I

Kake Emergency Medical Services

PO Box 591

Kake, AK 99830

Voice: (907) 785-3333 (In Kake)

FAX: (907) 785-3136

Clinic:

Staffing level Physician Assistant, Community Health Aide

Kake Health Center

PO Box 605

Kake, AK 99830

Voice: (907) 785-3333

FAX: (907) 785-3136

Equipment Available at Clinic:

Basic and Advanced Life Support capability

Runway Length:

4,000 foot paved runway

Additional Notes:

- Kake maintains a disaster cache.
- Medevac provided by SEARHC, Guardian Air, and Airlift Northwest (weather permitting).

Communities With Medical Clinics

King Cove

Emergency Medical Services:

Staffing level: EMT-II, EMT-I, ETT

King Cove Fire & Rescue Squad

P.O. Box 289
King Cove, AK 99612

Emergency: 911
Voice: (907) 497-2210

Clinic:

Staffing level: Physician, Nurse Practitioner, Community Health Aide/Practitioner

King Cove Medical Clinic

100 Slocum Drive
King Cove, AK 99612

Voice: (907) 497-2311
Fax: (907) 497-2310

Equipment Available at Clinic:

BLS/ALS	Full ER
Digital Radiology	Pharmacy

Runway Length:

3,000-foot gravel runway

Additional Notes:

- Medevac via small aircraft or boat to Cold Bay. Cold Bay medevac by Aeromed or Life Flight.

Communities With Medical Clinics

Klawock

Emergency Medical Services:

Staffing level: EMT-II, ETT

Klawock Emergency Medical Services

PO Box 469
Klawock, AK 99925

Voice: (907) 755-2261
Dispatch: (907) 826-3330 (Craig Police Dept.)
FAX: (907) 755-2403

Clinic:

Staffing level: Physician, Physician Assistant, Nurse Practitioner

Alicia Roberts Medical Center

PO Box 69
Klawock, AK 99925

Voice: (907) 755-4800
FAX: (907) 755-4806

Equipment Available at Clinic:

X-Ray with tele-radiology capability
12-Lead EKG
Moderate-complexity Lab

Specialists in Community:

Pharmacist, Dentist, Behavioral Health Practitioner

Runway Length:

5,000 foot paved runway

Additional Notes:

- Medevac provided by SEARHC and Airlift Northwest (weather permitting).
- Clinic functions as an outpatient emergency room.
- Personnel are available on-call after clinic hours.

Communities With Medical Clinics

Metlakatla

Emergency Medical Services:

Staffing level: EMT-I

Metlakatla Fire Department

PO Box 65

Metlakatla, AK 99926

Voice: (907) 886-4741; 886-7922; or 886-4932

FAX: (907) 886-4788

Clinic:

Staffing level: Physician

Annette Island Service Unit

PO Box 439

Metlakatla, AK 99926

Voice: (907) 886-4744

FAX: (907) 886-4788

Equipment Available at Clinic:

X-ray

EKG

Incubator

Specialists in Community:

Family Practice Physicians

Dentist

Emergency Transportation:

- There is a paved airport runway but it is permanently closed.
- Metlakatla supports seaplanes.
- Emergency heliport is available.

Communities With Medical Clinics

Pelican

Emergency Medical Services:

Staffing level: EMT-III, EMT-II, EMT-I

Pelican Volunteer Fire & Emergency Medical Services

PO Box 737

Pelican, AK 99832

Voice: (907) 735-2245 or Channel 16, Marine VHF

FAX: (907) 735-2258

Clinic:

Staffing level: Community Health Practitioner

Pelican Health Clinic

PO Box 101

Salmon Way

Pelican, AK 99832

Voice: (907) 735-2250

FAX: (907) 735-2550

Equipment Available at Clinic:

Basic and Advanced Life Support capability

Additional Notes:

- Pelican has a floatplane dock and a helipad on the breakwater.
- The U.S. Coast Guard can provide medevac services.
- Pelican maintains a disaster cache at the Pelican City Shop.

Communities With Medical Clinics

Port Lions

Emergency Medical Services:

Staffing level EMT-I

City of Port Lions

PO Box 110

Port Lions, AK 99550

Voice: (907) 454-2332

FAX: (907) 454-2420

Clinic:

Staffing level Community Health Practitioner/Aide/Representative

Port Lions Community Clinic

PO Box 12

Port Lions, AK 99550

Voice: (907) 454-2275

FAX: (907) 454-2526

Equipment Available at Clinic:

Basic and Advanced Life Support capability

Emergency Transportation:

- Medevac available through U.S. Coast Guard and Island Air.
- Emergency heliport is available at airport.

Runway Length:

2,600 feet (gravel)

Communities With Medical Clinics

Seldovia

Emergency Medical Services:

Staffing level: EMT-II, EMT-I, ETT

Seldovia Volunteer Fire & Rescue

PO Box 252

Seldovia, AK 99663

Voice: (907) 234-7420

FAX: (907) 234-8003

Clinic:

Staffing level: Physician

Seldovia Medical Clinic

Drawer J (252 Seldovia St)

Seldovia, AK 99663

Voice: (907) 234-7825

FAX: (907) 234-7825

Runway Length:

1,850-foot gravel runway (between markers – 2,200 ft overall)

Additional Notes:

- Portable emergency lighting available upon request through Seldovia Police Dept: (907) 234-7640 – helicopter ring only. Runway lighting is by flares only.
- Medevac provided by local air services, both single engine aircraft and helicopter (not always available after dark).

Skagway

Emergency Medical Services:

Staffing level: EMT-III, EMT-II, EMT-I

Skagway Volunteer Fire Department

501 State Street
PO Box 421
Skagway, AK 99840

Voice: (907) 983-2450

FAX: (907) 983-3450

Clinic:

Staffing level: Mid-level health care provider (Physician Assistant/Nurse Practitioner)

Dahl Memorial Clinic

PO Box 537
310 11th Avenue
Skagway, AK 99840

Voice: (907) 983-2255

FAX: (907) 983-2793

Clinic/ER: 911

Equipment Available at Clinic:

X-ray

ECG

Limited Lab

Spirometry

Runway Length:

3,550 feet

Additional Notes:

- Bartlett Regional Hospital is approximately 90 air miles (45 minutes) away.
- Whitehorse Hospital is approximately 120 road miles (2.5 hours) away.
- Skagway Fire Department maintains a disaster cache.
- Skagway Fire Department maintains a search and rescue (SAR) team.
- There is no pharmacy in town. The Clinic has a moderately stocked in-house “pharmacy” (medication supply) to fill prescriptions for patients seen at clinic but cannot legally fill prescriptions from other health care providers.
- Cruise ship medical personnel will be requested to accompany medevac transport of a patient from their ship.

Communities With Medical Clinics

Thorne Bay

Emergency Medical Services:

Staffing level: EMT-II, EMT-I

Thorne Bay Emergency Medical Services

Voice: (907) 828-3380 (City Hall)

FAX: (907) 828-3374 (City Hall)

Clinic: (See Additional Notes)

Staffing level: Physician Assistant

City of Thorne Bay

PO Box 19100

Thorne Bay, AK 99919

Voice: (907) 826-3380 (City Hall)

FAX: (907) 828-3374 (City Hall)

Runway Length:

No paved runway is available. Thorne Bay supports seaplane traffic.

Additional Notes:

- As of March 2001, the clinic was not taking emergency patients.
- Thorne Bay EMS has an ALS ambulance that can transport a patient to the clinic in Klawock where a physician is based.
- The Ketchikan General Hospital Emergency Room can be reached at (907) 225-5171.
- The U.S. Coast Guard can provide medevac operations.

Communities With Medical Clinics

Whittier

Emergency Medical Services:

Staffing level: EMT-II, EMT-I, ETT

Whittier EMS

PO Box 687

Whittier, AK 99693

Emergency: 911 (Dispatch)
(907) 472-7999 (from cell phone)

Voice: (907) 472-2340

FAX: (907) 472-2344

Clinic:

Staffing level: Nurse Practitioners, Community Health Practitioner

Whittier Medical Clinic

PO Box 727

Whittier, AK 99693

Voice: (907) 472-2303/472-2485

After hours: (907) 632-7225 (urgent calls only)

FAX: (907) 472-2339

Equipment Available at Clinic:

Primary and urgent care

Runway Length:

Runway has been decommissioned.

Additional Notes:

- Nearest hospital resources are in Anchorage, approximately 50 miles by road from Whittier.
- Mutual aid agencies – Girdwood EMS and TransCare Ambulance.
- Medevac available through LifeGuard helicopter from Anchorage.

Communities With Medical Clinics

Yakutat

Emergency Medical Services:

Staffing level: EMT-I, EMT-III

Yakutat Volunteer EMS Rescue

PO Box 450
Yakutat, AK 99689

Emergency: 911 (In Yakutat)
(800) 784-7911 (Outside Yakutat)
Voice: (907) 784-3355
FAX (City): (907) 784-3281
EMS: (907) 784-3544
FAX (EMS): (907) 784-3588
Business: (907) 784-3206 (Dept. of Public Safety)

Clinic:

Staffing level: Physician Assistant, Community Health Aide

Yakutat Community Health Center

PO Box 112
Yakutat, AK 99689

Voice: (907) 784-3275 / 3391
FAX: (907) 784-3263

Equipment Available at Clinic:

X-ray	EKG
Oxygen	Defibrillator
External pacemaker	Casting
Nebulizer treatment	

Specialists in Community:

None, physician visits monthly

Runway Length:

7,700 feet

Additional Notes:

- Emergency medevac to Anchorage, Juneau, Sitka hospitals available.

Communities Without Medical Clinics

Hollis

Emergency Medical Services:

Staffing level EMT-I, ETT

Hollis Emergency Medical Services

Craig, AK

Emergency: 911

Voice: (907) 225-5118 (Alaska State Troopers – Ketchikan)

(907) 826-3330 (Craig Police Dept. Dispatch)

Additional Notes:

- Hollis maintains a disaster cache at the EMS Ambulance Bay.
- Hollis has an AK Marine Highway Ferry Terminal, an Inter-Island Ferry Terminal, a floatplane dock and a helicopter landing site.
- There is a 5,000 foot paved runway in Klawock, which is accessible from Hollis by 32 miles of paved highway.

Communities Without Medical Clinics

Tenakee Springs

Emergency Medical Services:

Staffing level: None at this time

Emergency: 736-2211 - Firehall/Rescue Boat

- Tenakee Springs has a floatplane dock and helipad.

Air Medical Services

Anchorage

Alaska Regional Hospital LifeFlight

2801 Debarr Road
Anchorage, AK 99508

Voice: (800) 264-1277
FAX: (907) 264-2064
Dispatch: (907) 267-2388
(800) 478-9111

Additional Notes:

- State-certified Critical Care Air Ambulance Service

Providence LifeGuard Alaska

Air Emergency Transport
3200 Providence Drive
PO Box 196604
Anchorage, AK 99519-6604

Voice: (907) 261-3070 (In Anchorage)
(800) 478-5433 (Outside Anchorage)
FAX: (907) 261-3058

Additional Notes:

- 24-hour dispatch
- State-certified Critical Care Air Ambulance Service
- State-certified Perinatal Specialty Aeromedical Transport Team
- CAMTS Accredited

Air Medical Services

Juneau

Airlift Northwest

8429 Livingston Way

Juneau, AK 99801

Voice: (800) 426-2430 Flight Dispatch
(206) 521-1599 Seattle Office
(907) 790-4944 Juneau Office

FAX: (907) 790-4989 Juneau Office
(206) 521-1865 Seattle Office

Additional Notes:

- 24 Hour Dispatch U.S. & Canada
- State-certified Critical Care Air Ambulance Service
- CAMTS Accredited

Capital City Fire/Rescue

Medevac Service

820 Glacier Avenue

Juneau, AK 99801

Voice: (907) 586-5322
FAX: (907) 586-8323
Medevac Request: (907) 586-8447; 586-8427; or 586-2611

Additional Notes:

- State-certified Medevac Service
- Medevac requests should go through Bartlett Regional Hospital Emergency Room Physician at the numbers shown above.

Ketchikan

Airlift Northwest

1718 Fairy Chasm Way

Ketchikan, AK 99901

Voice: (800) 426-2430 Flight Dispatch
(907) 225-1007 Ketchikan Office
(206) 521-1599 Seattle Office

FAX: (206) 521-1865 Seattle Office

Additional Notes:

- 24 Hour Dispatch U.S. & Canada
- State-certified Critical Care Air Ambulance Service
- CAMTS Accredited

Guardian Flight, Inc. - Ketchikan

PO Box 6130

Fairbanks, AK 99706

Voice: (888) 997-3822 Dispatch
(907) 247-6100

FAX: (907) 451-3588

Additional Notes:

- State-certified Critical Care Air Ambulance Service

Air Medical Services

Sitka

Southeast Alaska Regional Health Consortium

222 Tongass Drive

Sitka, AK 99835

Voice: (907) 966-8771

Dispatch: (877) 966-8267 or (907) 966-2411

FAX: (907) 966-2489

Additional Notes:

- State-certified Medevac Service

U.S. Coast Guard Air Station

611 Airport Road

Sitka, AK 99835

Voice: (907) 966-5430 (Medical)

(907) 966-5420 (Operations)

Dispatch: (907) 463-2000 or (800) 478-5555(Juneau Command Center)

FAX: (907) 966-5428

Additional Notes:

- Non-certified Medevac Service – Military

Guardian Flight, Inc. - Sitka

PO Box 6130

Fairbanks, AK 99706

Voice: (888) 997-3822 Dispatch

(907) 738-1870

FAX: (907) 451-3588

Additional Notes:

- State-certified Critical Care Air Ambulance Service

EMT Levels in Alaska

Although the EMT/EMT-Instructor certification regulations mandate a core curriculum, in some cases, the emergency medical service's physician medical director has chosen to add procedures and/or medications to the EMT's arsenal of treatment methods. The ability of the physician medical director to tailor emergency care practices to the community's needs (and the EMT's capabilities) results in a higher level of care than would be possible otherwise. In many parts in Alaska, emergency medical responders are trained to the EMT-II level or above.

Emergency Trauma Technician (ETT)

An ETT is trained in a 40-hour program to provide basic life support, including splinting, bandaging, bleeding control, and the use of free flow oxygen. This level of training is prevalent in small communities and industrial settings in Alaska. Some ETTs are trained to use automated external defibrillators (AEDs).

Emergency Medical Technician-I (EMT I)

The Emergency Medical Technician I is equivalent to the National Standard EMT-Basic, as described in the United States Department of Transportation (USDOT) curriculum. The EMT provides basic life support such as splinting, hemorrhage control, oxygen therapy, suction, and CPR. EMTs are trained to use AEDs and a few are trained and authorized to use manual defibrillators.

Emergency Medical Technician II (EMT II)

The Emergency Medical Technician II level exceeds the National Standard Training Program EMT-Intermediate, as developed by the USDOT. The EMT II class prepares the student to initiate intravenous lines and administer fluids and certain medications, including naloxone and 50% dextrose, and to use advanced airways.

Emergency Medical Technician III (EMT III)

The EMT III program is designed to add limited advanced cardiac care skills to those the EMT has learned already. This training program includes manual defibrillation and the use of morphine, lidocaine, atropine, and epinephrine.

Mobile Intensive Care Paramedic (MICP)

Mobile Intensive Care Paramedics are licensed by the Alaska Department of Commerce and Economic Development through the Alaska State Medical Board. MICPs provide care above the EMT III level and function under the direct or indirect supervision (standing orders, etc.) of a physician. Generally, paramedics are found in the most populous areas of Alaska, including Anchorage, Fairbanks, Kenai, Soldotna, Nikiski, Juneau and Ketchikan. In some of these communities, all pre-hospital emergency medical care is provided by Mobile Intensive Care Paramedics. In others, the MICP may act as a supervisor or EMS director.

Disaster/Multiple Casualty Events

In the event of a disaster or multiple casualty events occurring outside a port, the vessel's physician should, through the means prescribed by the vessel's Master, advise the United States Coast Guard's Rescue Coordination Center of:

- The number and types of patients;
- Basic information about the care which is being provided; and
- Anticipated needs for additional resources.

Because most port communities in Alaska cannot handle more than a few critically injured patients, it is important to know as much about the types and numbers of patients as early as possible so facilities and evacuation resources can be identified, contacted, and activated.

Since time and communications resources are both at a premium during a mass casualty incident, it is important to efficiently communicate medical information to those coordinating the rescue. Adequate mechanisms for patient tracking should be implemented at the earliest possible time, however, specific medical details and patients' names are not communicated initially by radio or telephone early in the event when competing activities may take precedence.

It is often useful to have an assistant with strong logistical and record-keeping capabilities assigned to assist the physician.

Revisions

This document will be updated each March. Suggestions for improving the content and format can be sent to:

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The current version of this manual is also available from the Section's web site at <http://www.chems.alaska.gov>