

Alaskans 65 Years or Older (Phase 1B Tier 1) FAQs

I'm 65 years old or older (Phase 1B Tier1) When can I sign up to get my COVID vaccine?

Alaskans 65 years of age or older can start to schedule appointments starting at 12 pm January 6, 2021 by visiting covidvax.alaska.gov. Appointments will be available for Alaskans 65 years of age and older beginning Monday, January 11, 2021.

Why did I get an auto response that says I have to cancel my appointment?

DHSS intended to open vaccine appointments to Alaskans age 65 and older towards the end of January. At first, the vaccine was mainly available to healthcare workers. The Vaccine Task Force assessed vaccine supply and decided to allow appointments for ages 65 and older starting Monday, January 11, 2021. In some cases, Alaskans over age 65 may have made appointments prior to the decision to open availability beyond healthcare workers, resulting in notifications.

If I scheduled an appointment to get my COVID vaccine before it is my tier - do I have to cancel my appointment?

At this time if you are in Phase 1A (mainly healthcare workers) or over 65 years of age, and you have not canceled your appointment, you do not need to cancel your appointment. However, if you are not in these groups, we ask you to please wait until your tier is opened up.

What if I already canceled my appointment but now am told I can sign up?

You will need to reschedule your appointment by going to covidvax.alaska.gov. You will be able to schedule an appointment starting at 12 pm on January 6th.

I am currently on a waitlist. Should I still try to get an actual appointment by re-registering on the 6th at noon?

Yes. Every clinic is a separate clinic. The State is not running the clinics, we are simply listing all the clinics on our website. If someone was waitlisted at one clinic, say Costco, and then appointments open up at the Anchorage Health Department, they wouldn't be automatically moved from the Costco waitlist into the Anchorage Health Department clinic. If someone can find an open clinic in another location, they should book that appointment and cancel their waitlist spot.

What should I do if I can't register online or need help?

The website is the best place for information: covidvax.alaska.gov or you can call 1-907-646-3322. You can also call your local Emergency Operation Center or public health center for more local information.

Where can I get up-to-date information?

Visit covidvax.alaska.gov to get up to date information on COVID. The website is updated daily.

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What if I cannot physically make it to a vaccine site?

We are working with pharmacies, local Emergency Operation Centers, public health nursing, contractors and other social service agencies to administer the vaccine to Alaskans that are in a long term care facility or homebound. Please contact your local Emergency Operation Center or public health center for more information.

Will I have a choice in which vaccine I can get?

While vaccine is in limited supply, you may not have options between vaccines.

If I am not able to secure an appointment, what opportunities will we have in the future?

Appointments will be scheduled on a first-come, first-served basis. We're working to enroll more providers to vaccinate Alaskans, which will result in more appointment availability. New appointments will be added regularly.

If I'm on a waitlist with a provider, should I work to seek an appointment, or should I seek an available spot elsewhere?

It's okay to look for another spot, but providers are continuing to follow up and let people know when vaccine is available. If you do book an appointment elsewhere, you can let the provider you're waitlisted with know.

I'm not currently in Alaska. What should I do to get vaccinated?

You'll want to follow the guidelines for where you are located. States and local jurisdictions will have different guidance than what you'll see in Alaska. You'll follow the guidance of the community you are in. You'll want to plan to get both doses of vaccine with the same healthcare provider.

What do I need to do to schedule my second dose of vaccine?

The healthcare provider who gives you your first dose will give you instructions for scheduling your second dose.

My spouse/partner does not meet the current criteria even though I do, should they get vaccinated when I do?

The vaccine is only available to those specified in at covidvax.alaska.gov. Eventually, the vaccine will be available to everyone. We appreciate your understanding.

Will I receive documentation that I was vaccinated?

While there is no mandate to get vaccinated, you may wonder if you'll have any documentation to note what vaccine you received and when. You will receive a vaccine record card from your healthcare provider.