HOW TO REPORT A CLUSTER OF GASTROINTESTINAL (GI) ILLNESS
OR
REQUEST NOROVIRUS TESTING

Please contact your healthcare provider if you require medical assistance. This site is for reporting clusters of GI illness and requesting norovirus testing only, not for diagnosis or treatment.

To report clusters of GI illness to the Section of Epidemiology OR request norovirus testing at the Alaska State Virology Laboratory:

- **Call the Section of Epidemiology** during business hours at: (907) 269-8000.
- **To speak with someone after hours or on weekends, call (800) 478-0084.**

Alaska State Virology Laboratory (ASVL) conducts norovirus testing for cluster and outbreak detection. ASVL requires 2-5 patients’ stool specimens for testing.

*ASVL does not conduct single-patient testing. Please submit single-patient specimens to a commercial laboratory for testing.*

Healthcare providers must follow the reporting procedures contained on our website at: [http://dhss.alaska.gov/dph/Epi/Pages/pubs/conditions/default.aspx](http://dhss.alaska.gov/dph/Epi/Pages/pubs/conditions/default.aspx).

**Additional Links:**
1. Foodborne & Waterborne Disease Information. Available at: [http://dhss.alaska.gov/dph/Epi/id/Pages/dod/foodwater/default.aspx](http://dhss.alaska.gov/dph/Epi/id/Pages/dod/foodwater/default.aspx)
2. State of Alaska Norovirus webpage [http://dhss.alaska.gov/dph/Epi/id/Pages/dod/norovirus.aspx](http://dhss.alaska.gov/dph/Epi/id/Pages/dod/norovirus.aspx)