



State of Alaska
Department of
Health and Social Services
Senior & Disabilities Services



Medicare Information Office

SERVICE SNAPSHOT State Fiscal Year 2019

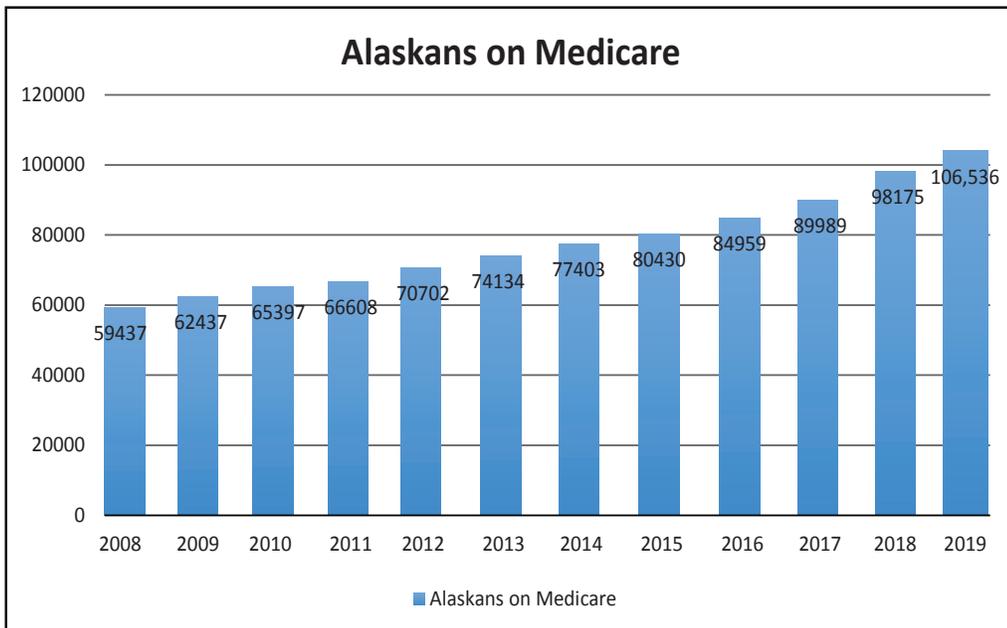
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Alaskans Helping Alaskans

We provide one-on-one counseling and public education to Alaskans and their caregivers about Medicare.

We improve lives and save customers money by helping with:

- Enrolling: how and when
- Billing questions, errors
- Choosing a prescription drug plan
- Applying for “Extra Help” programs which help pay Medicare costs
- Explaining coordination of benefits with retiree or employer coverage
- Finding supplement insurance
- Navigating disability and Social Security
- Preventing, identifying and reporting fraud, errors and abuse



<https://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MCRAdvPartDENrolData/MA-State-County-Penetration.html>

CMS MA State/County Penetration July of each year.



How We Can Do What We Do

The Administration for Community Living (ACL) is responsible for the three federal grants that fund our efforts:

The State Health Insurance Program (SHIP) Grant

SHIP funds personalized counseling, education and outreach to Medicare beneficiaries and their families. This helps people better understand and use their Medicare benefits.

The Senior Medicare Patrol (SMP) Grant

SMP funds education for Medicare beneficiaries and others on how to spot and report potential Medicare errors, fraud, waste and abuse.

The Medicare Improvement for Patients and Providers Act (MIPPA)

MIPPA provides funding to conduct outreach and enrollment of limited-income Medicare beneficiaries into the Part D Low-Income Subsidy (LIS/Extra Help) and the Medicare Savings Programs (MSPs), and to promote utilization of Medicare's preventive services.

The Medicare Information Office uses these federal dollars to fund grantee agencies in Anchorage, Fairbanks, and the Matanuska-Susitna Valley to help with Medicare questions and outreach.

We also depend on (and thank) our in-kind agency volunteer counselors and partners across Alaska to deliver Medicare information, including tribal health clinics and senior centers.

Cost Savings

Medicare beneficiaries with Part D

During the 2018-2019 Open Enrollment Season the Medicare Information Office helped **270** people change their part D plans which resulted in a total savings of **\$549,207.06** for an average savings per person of **\$2,034.10**.

