



Medicare Information Office

SERVICE SNAPSHOT State Fiscal Year 2018

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Program Coordinator
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State of Alaska
Department of
Health and Social Services
Senior & Disabilities Services

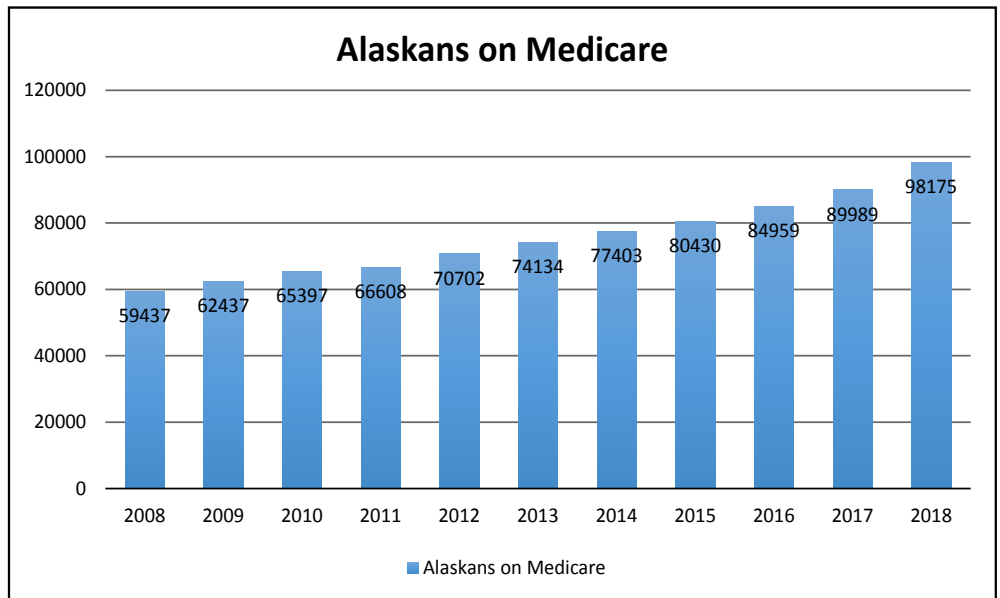


Alaskans Helping Alaskans

We provide one-on-one counseling and public education to Alaskans and their caregivers about Medicare.

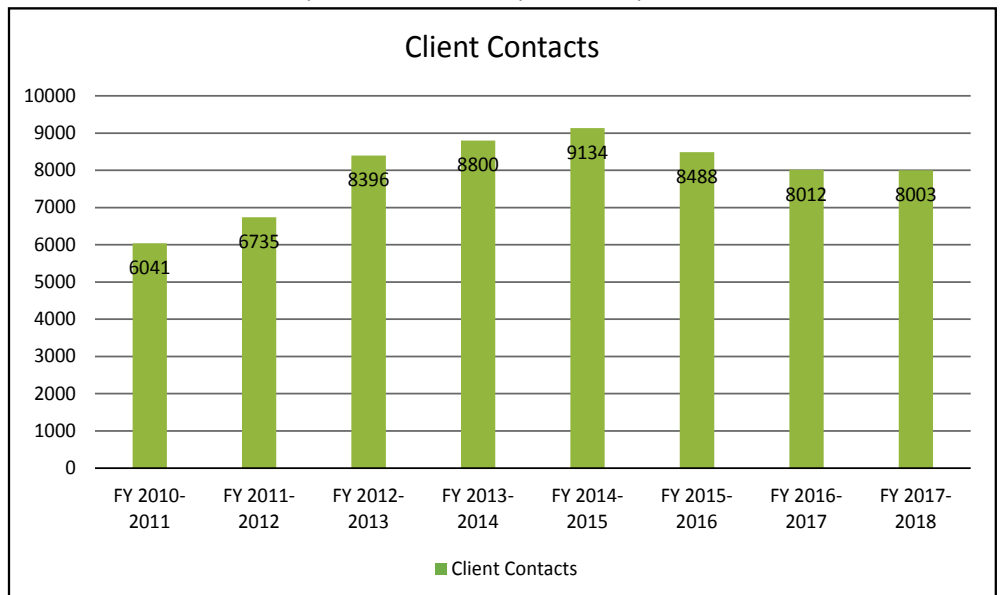
We improve lives and save customers money by helping with:

- Enrolling: how and when
- Billing questions, errors
- Choosing a prescription drug plan
- Applying for “Extra Help” programs which help pay Medicare costs
- Explaining coordination of benefits with retiree or employer coverage
- Finding supplement insurance
- Navigating disability and Social Security
- Preventing, identifying and reporting fraud, errors and abuse



<https://www.cms.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/MCRAdvPartDENrolData/MA-State-County-Penetration.html>

CMS MA State/County Penetration July of each year.



How We Can Do What We Do

The Administration for Community Living (ACL) is responsible for the three federal grants that fund our efforts:

The State Health Insurance Program (SHIP) grant at **\$214,165**.

The Senior Medicare Patrol (SMP) Grant at **\$235,844**.

The Medicare Improvement for Patients and Providers Act (MIPPA) at **\$54,997**.

The Medicare Information Office uses these federal dollars to fund grantee agencies in Anchorage, Fairbanks, Juneau, the Kenai Peninsula, and the Matanuska-Susitna Valley to help with Medicare questions and outreach.

We also depend on (and thank) our in-kind agency volunteer counselors and partners across Alaska to deliver Medicare information, including tribal health clinics and senior centers.

Outreach

From July 1, 2017 – June 30, 2018:

*8003 Alaskans contacted Medicare Office counselors for assistance & 286 Public and Media outreach events were performed statewide.

