



April 2014 Update:

The Automated Service Plan Project is moving quickly along the track. This data system is being developed to help integrate our programs and enhance our ability to comprehensively manage our programs. Harmony Information Systems is the contractor that we have chosen to design and implement this new system with us. They have implemented similar projects in many states. Harmony IS brings us products for Adult Protective Services, Incident reporting, management for clients and providers as well as a robust reporting system. Though all of their products are existing core products, they are purpose-built. We work with them to put our unique Alaska SDS program names and processes into each part. This is called the solution mapping process.

During the first week of April, we did the solution mapping process with Adult Protective Services, Quality Assurance and Health Care Services Residential Licensing staff. This part is called Phase 1 in the Project. We mapped out the future processes related to reports of harm; critical incidents about the clients we serve through SDS programs (Waiver, PCA, Grants and General Relief); QA complaints; and the incidents and complaints related to Assisted Living Licensing.

An exciting decision was made related to this area to create a central intake unit with SDS and the Residential Licensing group. With the implementation of Phase One, these reports and incidents will be submitted on the web. More detail will be available over the next few months.

At the end of April and going to May 9th, the ASP Project Team, representatives from SDS units, partner division staff and representative providers will be working together to lay out the current client and provider certification and licensing processes and begin to peer into how they will work within the Harmony system.

An introductory overview of what the Harmony purpose-built system product occurred on April 16th. It has not yet had the Alaska processes mapped to it yet. A recording of that

four hour Webex presentation is available upon request. Contact the project email or anyone on the project team listed below to request a copy via email.

Additional general information is posted on the ASP Project website at:

<http://dhss.alaska.gov/dsds/Pages/autoService.aspx>

Please contact any one of us on the Project Team or send a note to the Project Email address if you have questions.

Thank you,

The ASP Project Team!

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