Some people with disabilities may not be able to wear masks due to health and safety concerns. Individuals who state they have a disability that prevents them from safely wearing a mask should be allowed to enter an establishment if doing so does not put others at risk. Reasonable modifications to access the establishment’s services should be offered. These may include curbside pickup, delivery, or telephone/video appointments.

Modifications may not be an option if:

- It would fundamentally alter the service provided.
- It would create undue burden such as significant difficulty or expense.
- The individual poses a direct threat to the health or safety of staff and/or customers.

More information at: covid19.alaska.gov