

How to tell if it is a scam:



They ask for your personal or credit card information.

The Alaska Department of Health and Social Services and health care providers will **never** contact you and ask for your credit card, bank account, or Social Security number in order to get the COVID-19 vaccine.



They offer to sell you the vaccine.

The vaccine is free. If you get a call or email where the person is offering the vaccine at a low price, this is a scam. The vaccine is free to everyone. You do not need to be a U.S. citizen and will not be asked about your immigration status. Some providers may ask for your health insurance card to bill for administrative fees, but you do not need insurance to receive the vaccine.



They offer to ship you the vaccine.

You will need to get the vaccine from an enrolled vaccine health care provider. Vaccine cannot be shipped directly to you.

If you think you spot a scam, do not respond to it. You can file complaints about scams with the Alaska Department of Law Consumer Protection Unit at 907-269-5200 or consumerprotection@alaska.gov

The State's Vaccine Hotline is (907) 646-3322. Do not provide information to someone calling from another number claiming to be with the State's Vaccine Hotline. Adapted with permission from the Minnesota Department of Health.

