



## Division of Behavioral Health --Performance Management System

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### Division Core Service & Function

#### I. Core Service

- Behavioral Health System of Care

#### II. Core Functions

- Managing of Public Funds
- Policy & Rules
- Performance

#### III. Questions that a Performance Management System addresses:

- Are Alaskans who need services getting them, and able to get them conveniently?
- Are the services of high quality?
- Is the behavioral health system efficient and effective?
- Do services produce the desired impact on the quality of life of consumers?
- Are efforts taking place to prevent or lessen problems that result in consumers needing services?

#### IV. Characteristics of a Good Performance Management System:

- **Results-oriented:** focuses primarily on outcomes and outputs
- **Selective:** concentrates on the most important indicators of performance
- **Useful:** provides information of value to the agency and decision-makers
- **Reliable:** provides accurate, consistent information over time

#### V. Components of the Performance Management System

- Performance Based Funding
- Results Based Accountability (RBA) Framework (Quantity, Quality, & Outcome)
  - Timely access
  - Successful engagement
  - Retention in services
  - Quality of service
  - Meaningful outcomes
- Grants Management
  - Quarterly Reporting
    - Grant Performance
    - Financial Performance
    - Medicaid
    - Minimal Data Set
    - Performance Based Budgeting
      - Effectiveness Measures
      - Efficiency Measures

**--Performance Management System**

**--Improved Quality of Life through the right service to the right person at the right time.**





