



Supplemental Nutrition Assistance Program (SNAP) - October 20, 2022

# Benefits for SNAP Recipients affected by the Western Alaska Disaster



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*Use your Quest (EBT) Card to get hot and  
prepared foods until November 4, 2022*

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- SNAP recipients may now use their Quest card to purchase hot and prepared foods until 11/4/2022.
- This option is only available to recipients who reside in the designated disaster area.
- SNAP retailers can choose to participate if they are approved by the federal Food and Nutrition Service to accept EBT. It does not include restaurants or retailers that cannot take EBT. As a reminder, Quest cards cannot be used to purchase alcohol or tobacco.
- The **Nome Public Assistance Office** eligibility staff are fully available to answer questions and work cases through October 28. Office hours are Monday through Friday from 9:00 a.m. to 4:00 p.m, and closed for the noon lunch hour.
- People can also call the division's **Virtual Contact Center (VCC) at 1-888-478-7778 and select 0** to access a designated queue for those who live in the disaster area (TDD: Alaska Relay, 7-1-1).
- To learn more about SNAP, visit our website at <https://health.alaska.gov/dpa>

Equal opportunity program. Language interpretation is available at no-cost.  
Accommodation upon request for people with disabilities.